OACCT Chamber Dollar FAQ

Where do I purchase Chamber Dollars?

Chamber dollar gift certificates can only be purchased at the OACCT office, 320 Hoffman Drive, Owatonna, MN 55060. We are open Mon. – Fri. from 8:00 am – 5:00 pm.

What increments do Chamber Dollars come in?

Chamber dollars come in \$5, \$10 and \$25 increments.

What type of payment is acceptable?

Payment must be made at the time of purchase by check, cash or credit card (MasterCard, Visa, American Express and Discover).

Should our business give change back?

The OACCT gift certificates are dollar for dollar and exact change should be returned to the customer—similar to a check. They do not need to spend the full amount of the certificate at your business. Crossing out the amount and putting the remaining balance is not allowed making the certificate VOID.

Is there an expiration date on Chamber Dollars? Can Chamber Dollars be replaced?

There is no expiration date as of May 21, 2007 due to Minnesota Statutes, Chapter 325G. OACCT assumes no responsibility for lost, stolen, damaged or counterfeit certificates and cannot issue duplicates nor re-issue a certificate as of January 1, 2002.

Who can accept Chamber Dollars?

Members of the Owatonna Area Chamber of Commerce and Tourism are the <u>only</u> businesses that can accept Chamber Dollars for payment of a sale. Chamber dollars cannot be redeemed for cash at banking institutions. Associate members cannot accept chamber dollars for goods or services. A current membership list will accompany all gift certificates, if requested by the purchaser.

What is the financial process?

Each certificate has been purchased at the Chamber office and the money received is deposited into an account waiting for the recipient to redeem at Chamber member businesses. Once redeemed at the business, process the Chamber Dollar certificate as if someone gave you a personal check and place in your deposit to your bank.